

Endress+Hauser

Digital tools you never knew you needed



Contents

I want to...	Ideal for...			How can I do it?	How will I benefit?	
	Engineers	Procurement	Operations			
Specify a new instrument for my application	■		■	Product Finder	<ul style="list-style-type: none"> ■ Easily identify the most suitable products for your application ■ Configure devices in line with your requirements ■ Access technical datasheets and instruction manuals 	■
Select and size instruments	■		■	Applicator	<ul style="list-style-type: none"> ■ Select and size products based upon your parameters and requirements ■ Recommendations on which instruments best fit your application ■ Compare products and use the products configurator to build your order code 	■
Ensure my cable lengths are compliant with Ex standards	■		■	ExiCalculator app	<ul style="list-style-type: none"> ■ Device specific data is included in the app ■ Effortlessly perform relevant calculations in less than a minute ■ Quickly demonstrate your cabling conforms to Ex standards 	
Determine the suitability of radar or capacitance to measure level	■		■	DC Values app	<ul style="list-style-type: none"> ■ Quick and easy access to a range of common DC values ■ Intelligent functionality helps you to find what you're looking for 	■
Buy basic instruments, quickly and easily	■	■	■	E-direct webshop	<ul style="list-style-type: none"> ■ Easy selection of basic instruments ■ Access to device specific product information ■ Prices and lead times are displayed online (no need for quotes!) ■ Quick and easy ordering ■ Fast, free delivery 	■

Contents

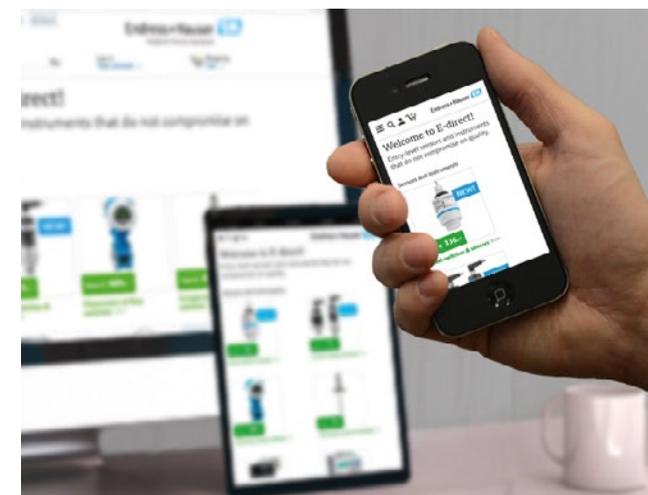
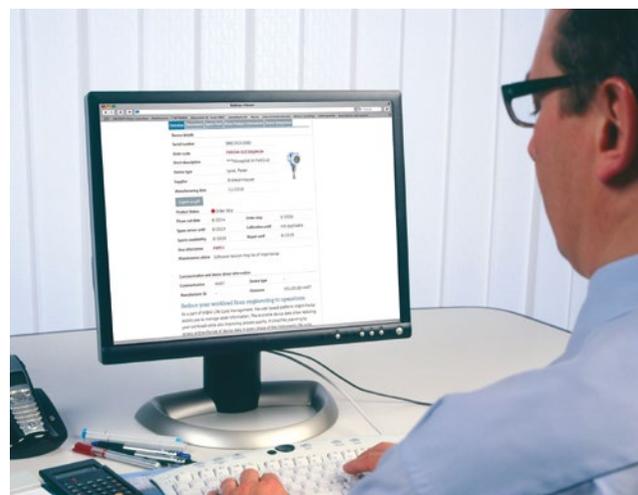
I want to...	Ideal for...			How can I do it?	How will I benefit?	
	Engineers	Procurement	Operations			
Access my personal account to request quotes and place orders	■	■	■	Online Shop	<ul style="list-style-type: none"> ■ Easily order replacement devices, spare parts and consumables ■ View up-to-date delivery times and your specific net prices ■ Ability to request quotes and place orders 24/7 	■
Check my order status	■	■	■	Order tracking	<ul style="list-style-type: none"> ■ View the scheduled and actual shipping dates for your order ■ Track the progress of your order from despatch to delivery ■ View and download delivery notes 	■
Access device specific information on the go	■		■	Operations app	<ul style="list-style-type: none"> ■ Check if your device is still being manufactured ■ View the recommended spare parts for your devices ■ Access W@M, our comprehensive asset management platform 	■
Easily manage my Bluetooth devices	■		■	SmartBlue app	<ul style="list-style-type: none"> ■ Access real time information on your Bluetooth enabled instruments ■ Available on both Apple and Android devices ■ Save time thanks to easy commissioning and maintenance 	■
Understand my product's order code	■		■	Order Code Interpreter	<ul style="list-style-type: none"> ■ Understand how your device has been configured ■ Check if your instrument is still being manufactured (and what replacements are available) 	■
Find device specific information	■		■	Device Viewer	<ul style="list-style-type: none"> ■ Gain insight into your instruments – e.g. date of manufacture and if it's still being produced ■ Easily access technical documentation such as technical datasheets and instruction manuals ■ View the recommended spare parts for your device 	■

Contents

I want to...	Ideal for...			How can I do it?	How will I benefit?	
	Engineers	Procurement	Operations			
See what spare parts are available for my instruments	■		■	Spare Parts Finder	<ul style="list-style-type: none"> ■ View the list of recommended spare parts for your devices ■ Use exploded diagrams to help you identify the spare part you're looking for ■ Check if your instrument is still being manufactured 	■
Access product documentation and software updates	■		■	Download area	<ul style="list-style-type: none"> ■ On demand access to technical documentation, certificates and software upgrades ■ Ability to search by either product name or order code 	■
Easily manage all of my devices	■	■	■	W@M portal	<ul style="list-style-type: none"> ■ Gain insight by generating a complete overview of all your installed instruments ■ Easily integrate calibration and service reports for each of your devices, drivers and any recalls 	■
Discover more about what Endress+Hauser have to offer	■	■	■	Kiosk app	<ul style="list-style-type: none"> ■ Access a wide range of publications ■ View online or download for later reference ■ Full text search allows you to find exactly what you're looking for 	■
Learn more about Endress+Hauser in bite size pieces	■		■	YouTube channel	<ul style="list-style-type: none"> ■ Overview on a wide range of Endress+Hauser's products, services and solutions ■ Device specific information helping you to overcome day-to-day problems 	■

Introduction

We know that you're pushed for time and appreciate things that can make your life that little bit easier. Each of the online tools in this book will help to do that. From choosing instruments and placing orders, through to device maintenance and repair, we've got a solution for you. Whether you're an operator, engineer, buyer or technician, you'll find everything you need here.



Product Finder

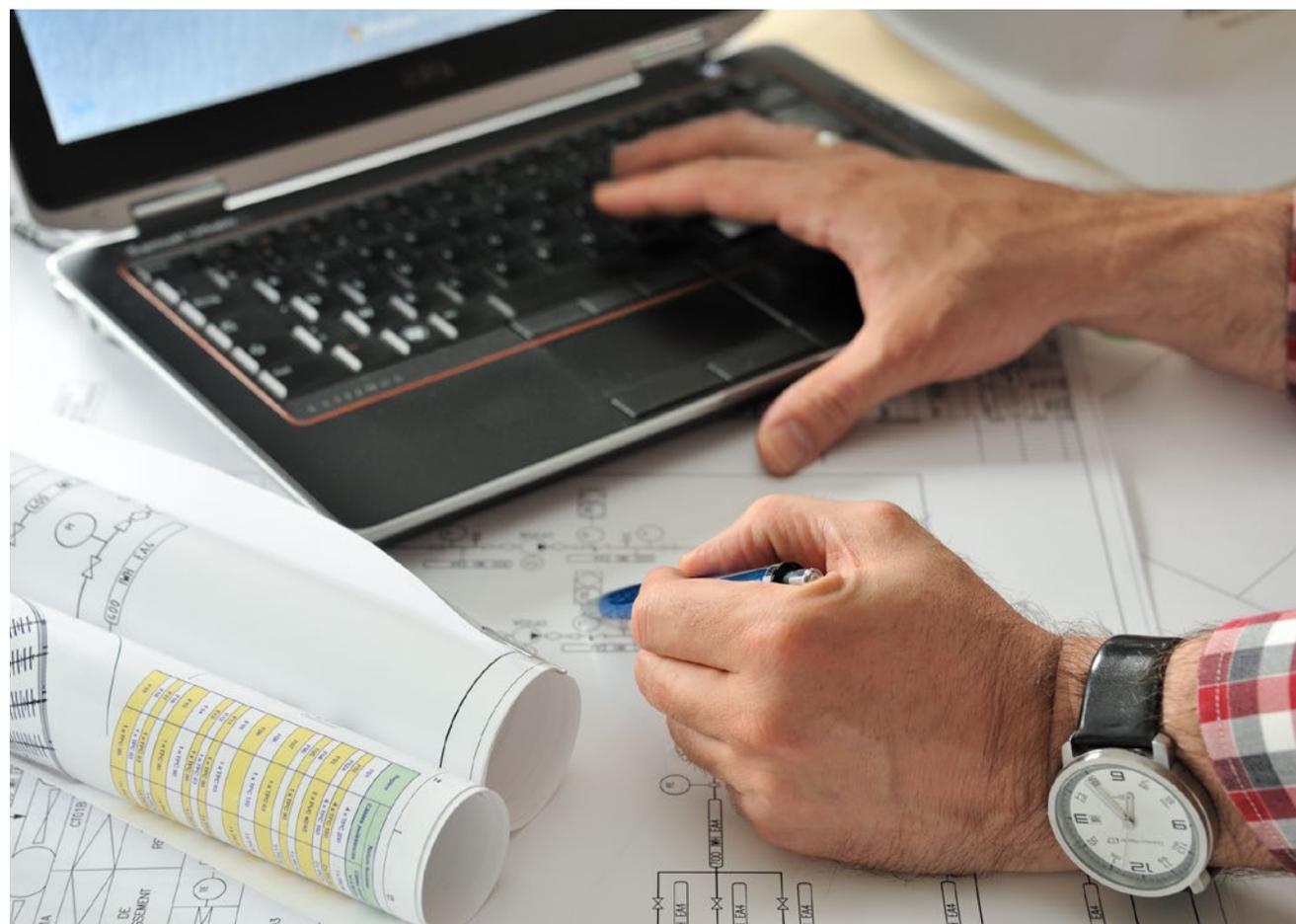
Need help in specifying level instruments?

Are you looking for guidance in specifying a level product for a new application? If so, Endress+Hauser's Product Finder can help. Use the dropdown filters, such as measuring principle, to reveal the available options. You can then use the configurator to build an order code in line with your requirements. If you need to find out more, click through to the product page. Here you can access information such as technical datasheets and instruction manuals. Product Finder can help you specify instruments from our complete product range.

Benefits:

- Easily identify products suitable for your application
- Configure devices in line with your requirements
- Access technical datasheets and instruction manuals

 [Click here to visit the Product Finder >>>](#)



Applicator

Selecting and sizing level instruments just got easier



If you're struggling to specify level instruments and want to find the 'best fit' product for your application then Applicator can help. Enter your process details and Applicator will recommend a selection of devices. The product comparison function allows you to compare devices. And, if you want to find out more, technical datasheets and instruction manuals are a click away. At this stage, you can also use the product configurator to build an order code and download 2D and 3D CAD drawings. Applicator also allows you to size instruments to meet your process requirements. Want to know which products are best for your industry? Use our guides to see what's suitable. Applicator can help you specify instruments from our complete product range.

Benefits:

- Product recommendations based on your process details
- Access to Endress+Hauser's product database and up-to-date product information
- Product comparison tool
- Use the product configurator to build part codes
- Download 2D and 3D CAD drawings

[Click here to watch our Applicator video >>>](#)

[Click here to visit the Applicator >>>](#)

ExiCalculator app

Simplifying safety

When specifying intrinsically safe devices, safety is your first priority. You must check that intrinsic safety is maintained and limits on cable length are not exceeded.

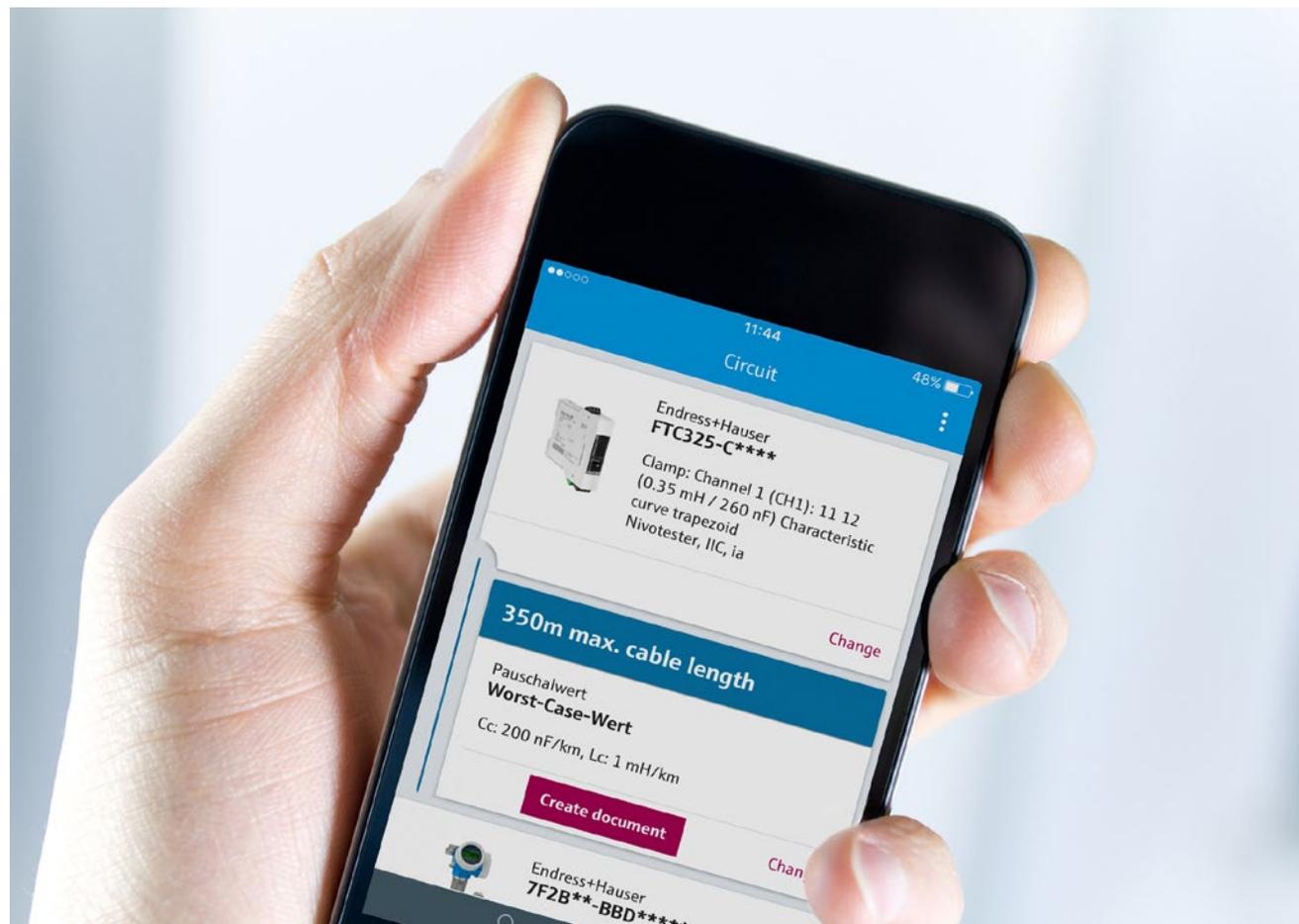
Looking up the data for each of the devices in your intrinsically safe loop can be a time-consuming process. Now there's an easier way: the Endress+Hauser ExiCalculator App.

ExiCalculator determines, in a single click, the maximum cable length that is acceptable to maintain intrinsic safety. The app performs the calculation in seconds and generates a certificate. Want it? Download it via the links below...

Benefits:

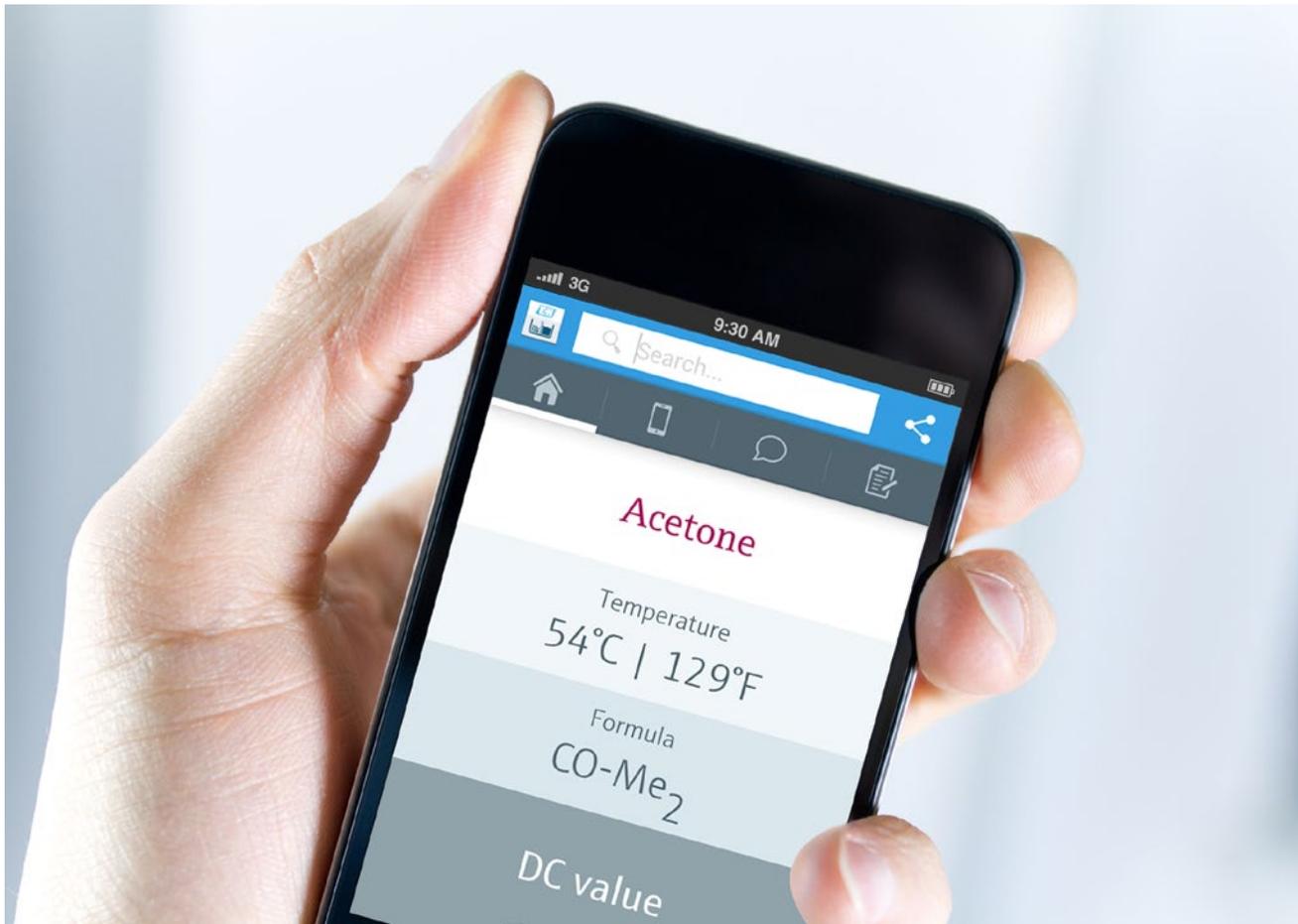
- All the data you need for each device is included in the app
- Perform calculations in less than a minute with no effort
- Quickly demonstrate proof of intrinsic safety

Click below to download



DC Values app

Thinking of using a capacitance or radar device for your level application?



When considering either capacitance or radar you need to know the DC – dielectric constant – value of whatever you're measuring. The DC value can be the deciding factor in selecting the most suitable technology for level measurement applications. This is where Endress+Hauser's DC Values app can help. It provides quick and easy access to several thousand DC values for all kinds of different media types used in the field of process automation. You can search by the name of the medium or the CAS (Chemical Abstracts Service) number if known. Don't worry if you're unsure of the correct spelling of the product being measured – autocomplete will help you find the right one. Want it? Download it via the links below...

Benefits:

- Quick and easy access to a range of DC values
- Autocomplete feature helping you to find your media
- Multiple search options

Click below to download



E-direct

The quick and easy way to buy level products!

We know that you're busy and looking for ways to save time and optimise your processes. For basic devices in simple applications, there's often no need for you to consult with our engineers. When you know what device you need, simply go online and place your order using our E-direct webshop.

The E-direct product portfolio features a wide range of basic level devices. From the Liquiphant level switch to the new low-cost FMR10 radar sensor, they're all available with fast, free delivery. Products are organised by type e.g. level, pressure and temperature allowing you to quickly find what you're looking for. Once you've done so, you can then easily configure products in line with your requirements.

You can pay via purchase order or credit card. Alternatively, if you're unable to buy online, baskets can be saved for reference or printed and forwarded to your purchasing department for the order to be raised.

Benefits:

- Quick and easy product selection
- All products are available with fast, free delivery
- Range of payment options
- Product documentation can be downloaded for reference

 [Click here to watch our E-direct video >>>](#)

 [Click here to visit the E-direct webshop >>>](#)



Online Shop

Your devices and your prices!



Whether you're specifying a new level device or looking to replace an existing one, the Online Shop is the quickest way to do so. Our product catalogues provide you with access to our complete level portfolio. Here you can view technical data and configure devices as per your requirements. Alternatively, if you know what you're looking for, simply enter the order code into the shopping basket to check the up-to-date delivery times and your price. If required you can then easily request a quote or place an order in three, simple clicks.

Benefits:

- Full access to Endress+Hauser's level products
- Access technical data and configure products
- Check prices and delivery times
- Easily request quotes and place orders

[Click here to create your account](#)

Order tracking

Keep track of your order

We appreciate accurate delivery times can be vital whether you're planning system installations, scheduling maintenance or in a breakdown situation. With Endress+Hauser, you're a click away from real-time information on the exact status of your order. Our online 'order status' function allows you to view your order progress any time of day or night.

Simply enter your purchase order or our order confirmation number and you can access full details of your order, together with scheduled and actual shipping dates. Finally, once your order's been delivered, you can check who signed for it and download a copy of the delivery note for your records.

Benefits:

- View the scheduled and actual shipping dates for your order
- Track the progress of your order from despatch to delivery
- View and download delivery notes



Want to try it out? [Click here and enter either your PO number or our order confirmation number](#)



Operations app

Access device information on the go



Need instant access to information on your Endress+Hauser level instruments? If so, our Operations app is the answer. Accessible via mobile devices, you can view data, wherever you are, whenever you need it. Via the app you can download device-specific information, check availability and successor products. To find what you're looking for, enter the serial number or scan the QR code, found on your instrument's nameplate.

What's more, if you have a W@M account (see page 18) you can access documentation such as calibration certificates by clicking on the link at the bottom of the screen. Want it? Download it via the links below...

Benefits:

- Quick and easy access to device-specific information 24/7
- Data can be accessed by serial number or QR code

 [Click here to watch our Operations app video >>>](#)

Click below to download



SmartBlue app

Fast and safe configuration of wireless level devices

The SmartBlue app is a tool for the easy configuration of wireless level devices. It's based on Bluetooth® wireless technology, so no separate driver is needed. The app makes it possible to access diagnostics and process information even in hazardous areas, within a 20-metre radius of the device. It's the perfect tool for configuration and maintenance tasks as information is readily available in real time. From a security perspective, all data is secure and encoded; the system is approved by the renowned Fraunhofer Institute in Germany. Want it? Download it via the links below...

Currently the following devices can be used with this app. As further devices are added we'll let you know!

- Micropilot FMR10
- Micropilot FMR20
- Picomag flowmeter

Benefits:

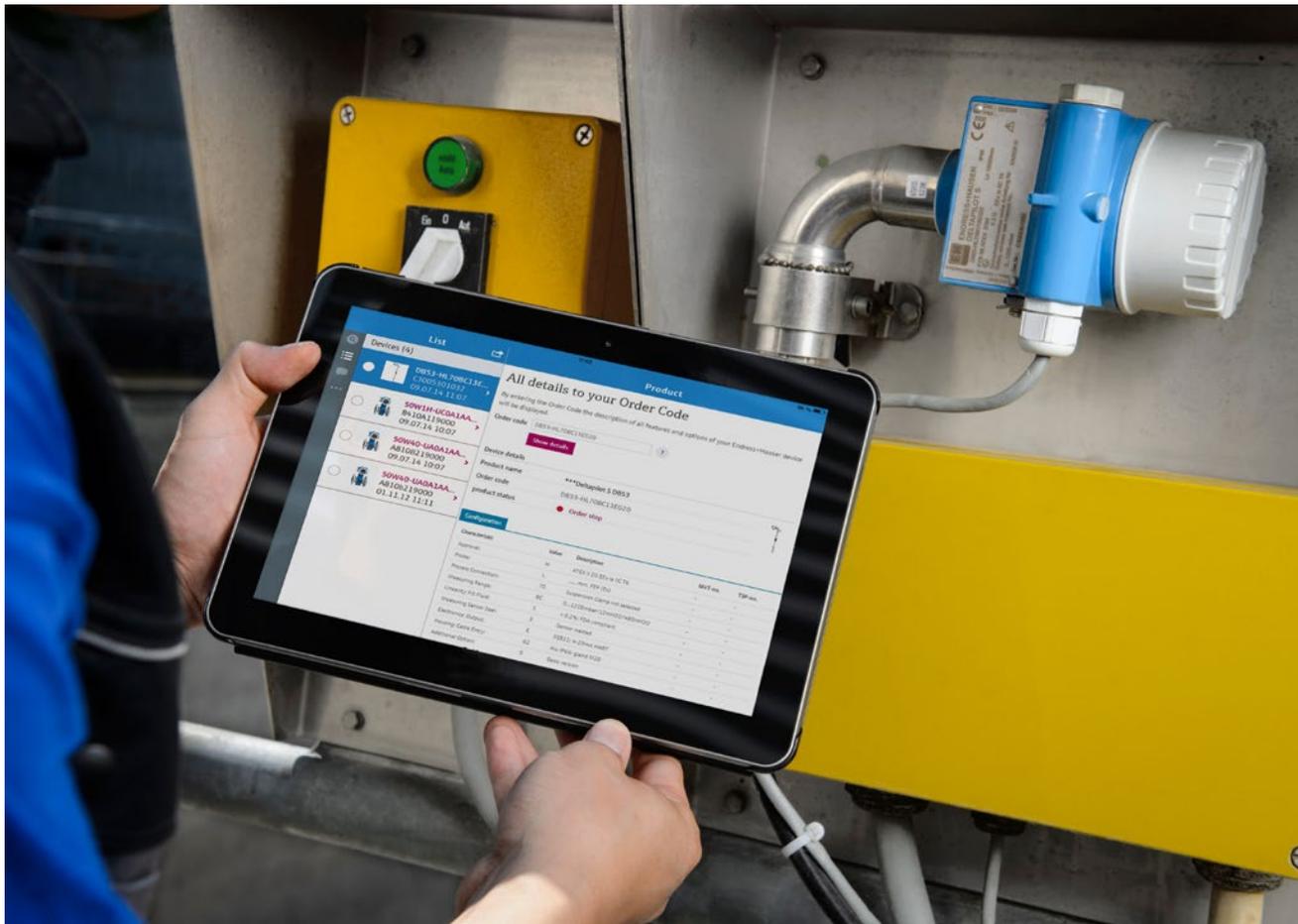
- Perfect for configuration and maintenance tasks
- Instant access to diagnostics and real-time process information
- Encoded and secure data transformation
- Reliable: no data loss during commissioning and maintenance

Click below to download



Order code interpreter

Uncover your device's features



Do you have an Endress+Hauser level device and don't understand how it has been configured or if it's still available to order? If so, you can use our order code interpreter to check its suitability for your application and if it's still being manufactured. Simply enter the order code, found on the name plate of the device, to find out. Order code interpreter can be used in conjunction with any Endress+Hauser instrument bearing a name plate.

Want to try it out? Click on the link below and enter the order code DB53-HL70BC13EG20 to see how it works...

Benefits:

- Device description
- Check availability



[Click here to visit the order code interpreter >>>](#)

Device Viewer

Fast access to instrument-specific data

In a tight spot and need to know how to set up a Micropilot radar gauge or identify a spare part for a Liquiphant level switch? Your device's serial number, found on its nameplate, holds the key. Immediately after each of our devices is shipped, we upload all the product's data to Device Viewer. This comprehensive equipment database provides you with instant access to relevant and up-to-date information such as the date of production, spare parts information, product status and instruction manuals. You can use Device viewer to access this information for any Endress+Hauser instrument with a serial number.

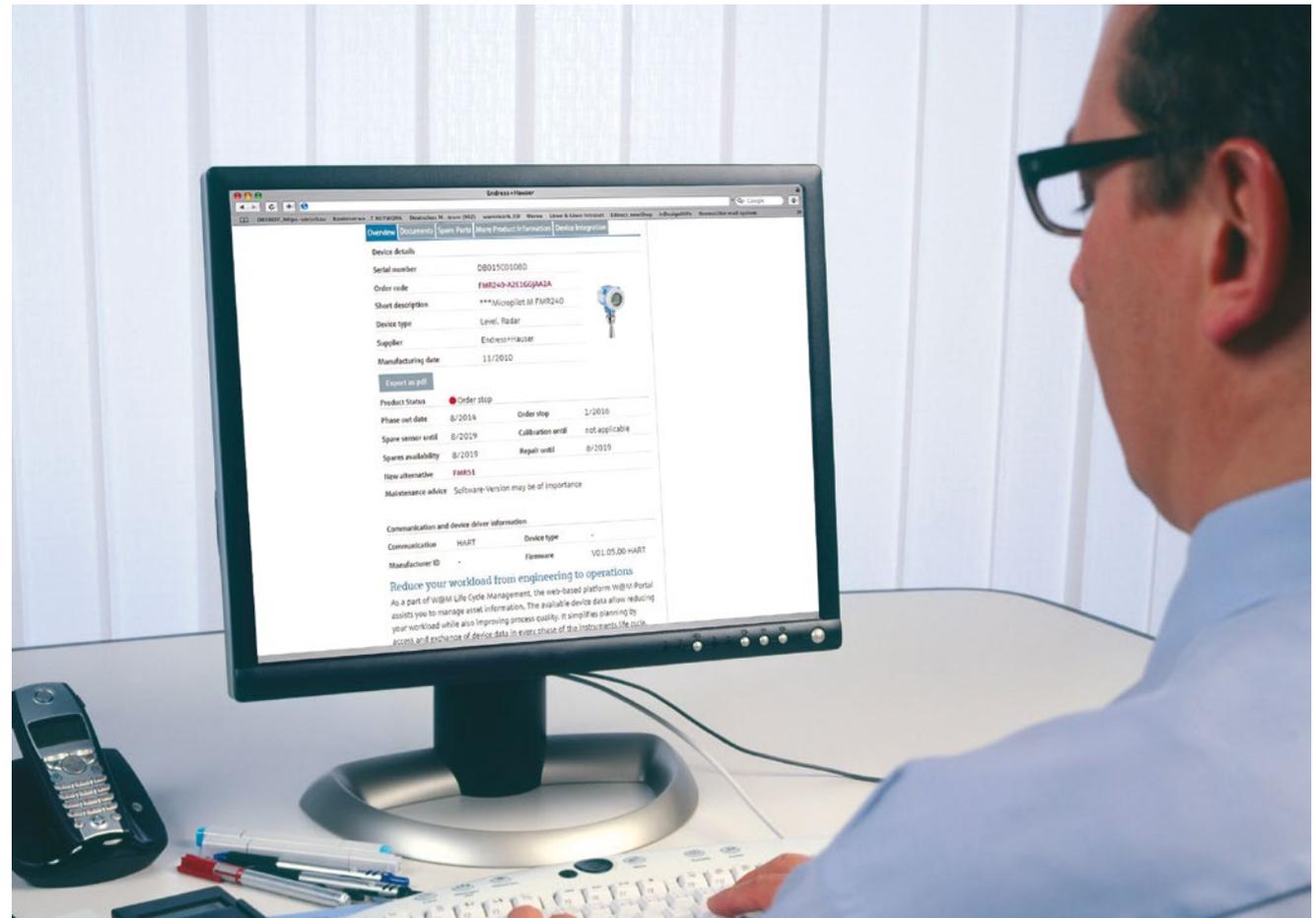
Want to try it out? Click on the link below and enter this serial number - DB015C0108D

Benefits:

- Instant access to device-specific information on all of your Endress+Hauser instruments
- Quickly check the status of your product and assess its availability
- Easily identify spare parts 24/7
- Download documentation, e.g. technical datasheets and instruction manuals, with only a few clicks

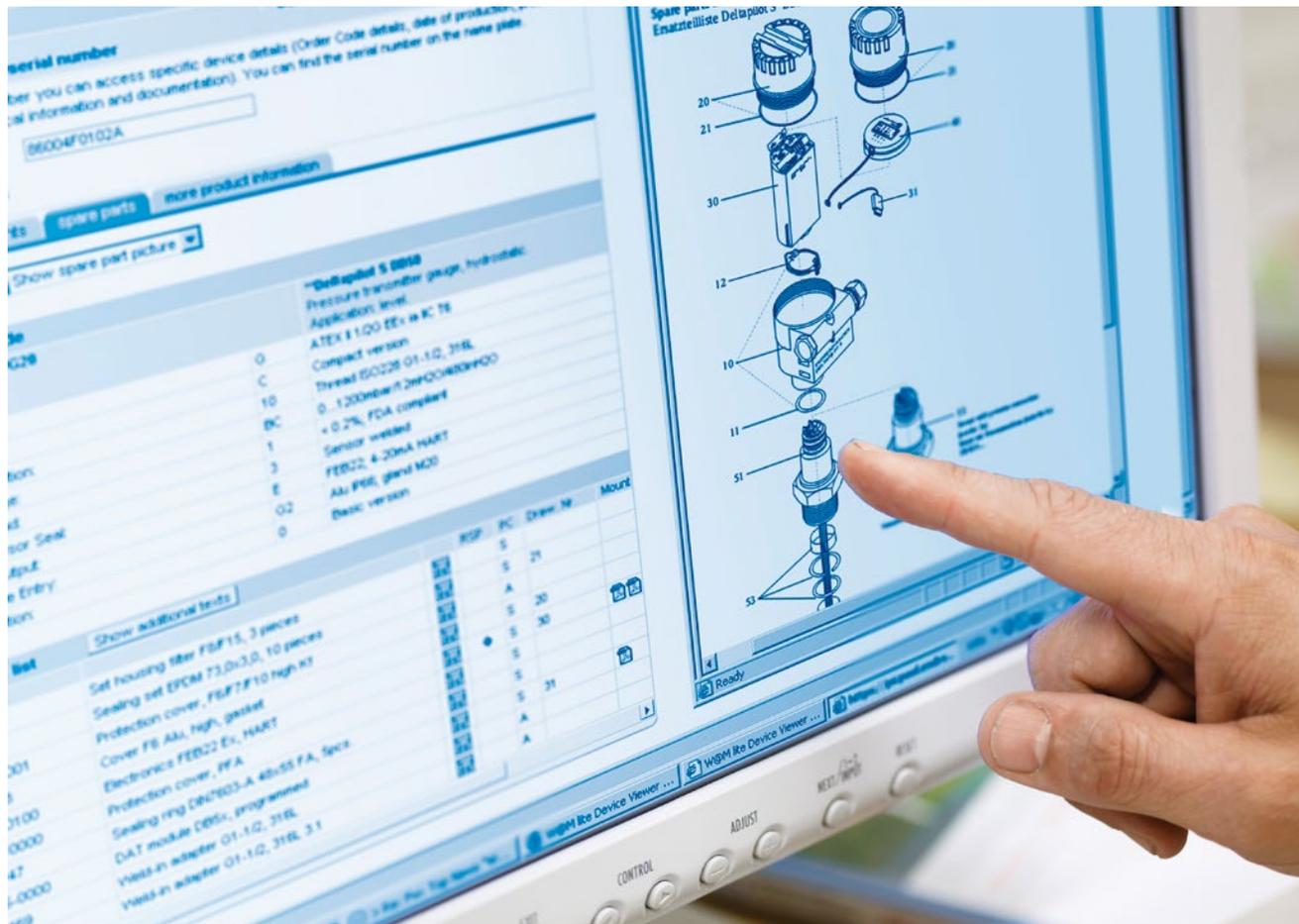


[Click here to visit the Device Viewer >>>](#)



Spare Parts Finder

Identify spare parts quickly and easily



If you've got a breakdown due to a damaged instrument, such as a Levelflex level transmitter, it may be possible to repair it thanks to its modular construction. If a repair can be done you need to know the exact spare part to order. Endress+Hauser can help with this via the Spare Parts Finder. Simply enter the devices order code serial number (found on its name plate) to display the range of recommended spare parts. For more complex devices, exploded diagrams are available to help you pinpoint the correct part. Spare Parts Finder can be used in conjunction with any Endress+Hauser instrument bearing a name plate.

Benefits:

- Multiple ways to find what you're looking for
- Quick and easy identification of recommended spare parts

Want to try it out? Click on the link below and enter FMP51-43689/0 to see what's available...



[Click here to visit the spare parts finder >>>](#)

Download Area

Quick and easy access to product documentation

Need information quickly to prevent a plant shutdown? Perhaps you need technical manuals to research a potential instrument for your plant? Look no further than Endress+Hauser's dedicated download area for instant access to a wealth of information, 24 hours a day. Technical datasheets, operating manuals, certification, case studies, industry brochures and software updates can all be downloaded in a few simple clicks.

Our enhanced search filters mean that you can specify exactly the information you require. Perhaps you know the product code (e.g. FMR10)? Just type this in and choose your media type – documentation, software or multimedia. Don't know the product code? Simply type in the product name, e.g. Micropilot, and away you go. It really is that simple – try it for yourself!

Benefits:

- 24-hr availability allowing you to find what you're looking for when you need it
- Instant access to a range of product documentation such as technical datasheets and instruction manuals
- Multiple search functions allowing you to find what you're looking for



[Click here to visit the Download Area >>>](#)



W@M

Easily manage your level instruments throughout their life cycle

W@M is Endress+Hauser's web-based asset management platform which enables you to manage your products throughout their complete life cycle. From engineering, procurement and commissioning, through to operation, maintenance and the replacement of individual components, it can help you every step of the way.

After each device is shipped, all the information relating to it is uploaded to our Common Equipment record. This information is available to you via the W@M Portal. This means that any interaction Endress+Hauser has with that device, such as calibration or an on-site service visit, is all recorded. This allows you to prove compliance for audits and other legislative requirements. You can also access this information on the go using Endress+Hauser's Operation App – simply enter a serial number or scan the device's QR code and click the link to W@M.

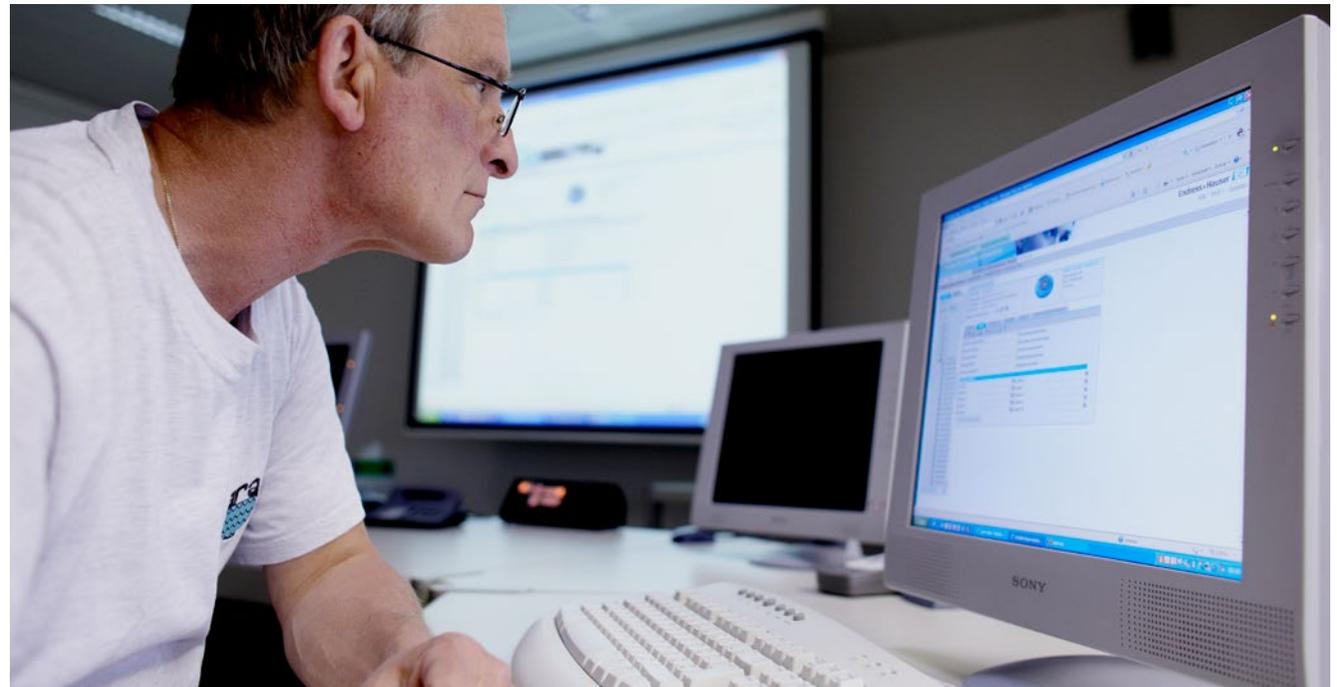


[Click here to find out more about W@M >>>](#)

Knowledge is a critical factor driving both productivity and competitiveness – and full knowledge of your plant status allows for good maintenance planning. W@M provides you with real-time data monitoring of your process, for proactive and planned maintenance of your devices. You're able to get instant access to critical information, such as spare parts, product availability, reports and calibration certificates. This speeds up processes like repairing or replacing instruments or preparing for inspections.

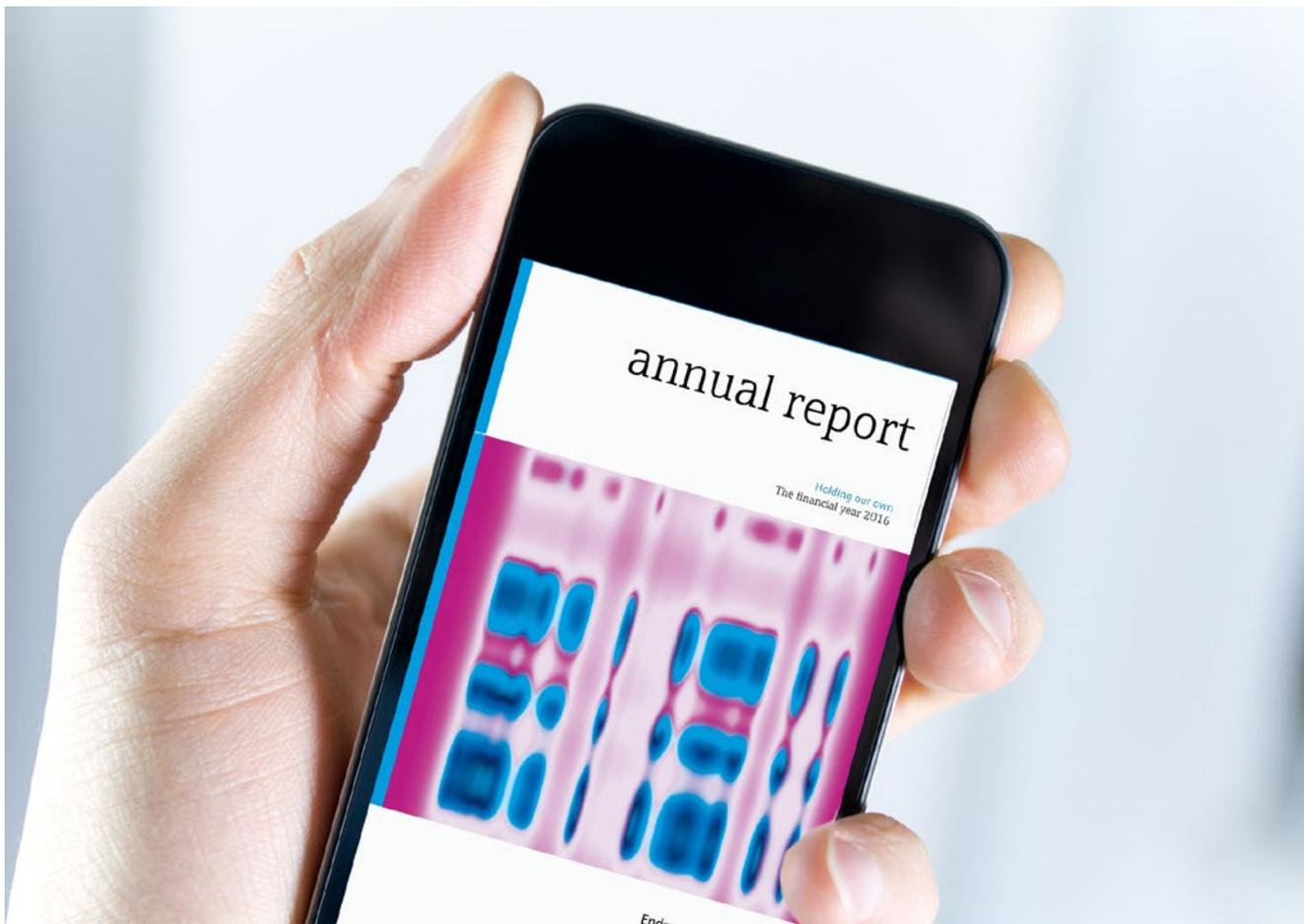
Benefits:

- Easily manage your products throughout their life cycle
- Access device specific documentation such as certificates and reports
- Logbook providing traceability of calibration, repair and maintenance events
- Evidence of compliance with event history and certificates



Kiosk app

Are you interested in finding out more about Endress+Hauser?



Want to find out more about what Endress+Hauser can do for you? Our Kiosk app allows you to immerse yourself in our world. Reports, success stories and news from the Endress+Hauser Group provide interesting insights into the world of industrial process engineering. The Endress+Hauser Kiosk app offers you a convenient way to access our digital customer magazines from anywhere in the world. You can read the editions offline or online and download or share documents. Useful features such as bookmarks, full-text search and pure text mode enrich the quality of the reading experience on your mobile device.

Benefits:

- Offline and online access to a range of Endress+Hauser publications
- Display documents in either portrait and landscape format
- Download or bookmark pages for future reference
- Full-text search allowing you to find what you're looking for

Want it? Download it via the links below...

Click below to download



YouTube

In a fix and need some help?

In a fix and need a quick guide on how to install a radar device or maybe you're interested in the time-of-flight measuring principle? We can help. Want to see how easy it is to maintain our FMR10 Micropilot level transmitters? We have a video to show you how. Endress+Hauser's YouTube channel contains a wealth of information which is easily accessible, whenever you need it. Covering our complete product range, our videos cover topics such as Technical Support and Services.

[Click below to view our YouTube Channel](#)

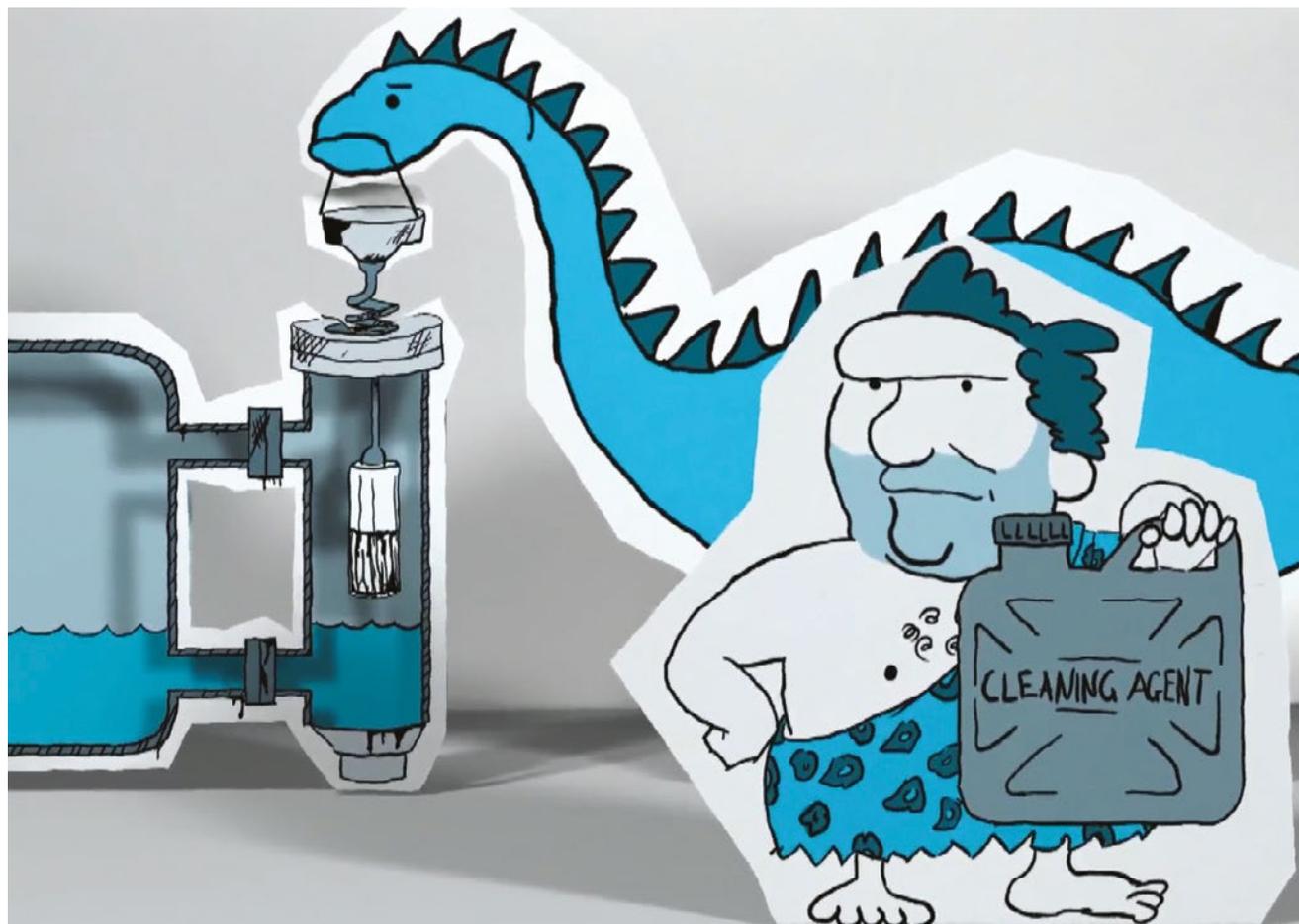


Contact Us

Interested in more?

Simply request a callback and a team member will contact you within 2 working days.

[Request a callback](#)



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